

Informed Producer



2021 Medicare Product Training Release

It's here! Our Medicare Product Training will be released Thursday, August 20, 2020. Look for an email from Scott and White Health Plan with a link to the course and your specific login details.

New completion requirements:

- Scott and White will send a personal email to the agent with their username and link
- All product training must be completed by September 30, 2020
- Passing score is 85 percent or greater

- Agents have three attempts before access is locked
- Training will time out after several minutes of inactivity
- Allow 24 business hours for system updates

To reset your password, contact Agent Support at SWHPLicensing@BSWHealth.org. For additional questions or support, contact SWHP Licensing at 1.866.781.7008, option 1.

Thank you,

Scott and White Health Plan

Visit the producer portal at swhp.org

Download the MyBSWHealth app



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