

# WELCOME TO A NEW ERA OF AGING



Alignment  
Health Plan



**Alignment's 2023 Certification is NOW LIVE!**

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## **NEW AGENT? NEED TO CERTIFY?**

### **PLEASE FOLLOW THESE STEPS:**

Accessing Certification and Recertification

**If you are a rectifying agent**, please follow the directions below:

1. You can access recertification by logging into the Alignment's agent portal: [agents.alignmenthealthcare.com](https://agents.alignmenthealthcare.com)
2. Click the Certification tab
3. Upload your documents: 2023 AHIP, DOI license(s), and E&O.
4. Complete the certification training & exam

or

**If you are a new agent**, please follow the directions below:

1. Go to [www.AlignmentHealthPlan.com](http://www.AlignmentHealthPlan.com) and click on the [AGENTS](#) tab
2. Click on [Need to certify or recertify?](#)
3. Enter your NPN number and follow the instructions

Agents will have three attempts to complete the course with a minimum passing score of **85%** (be sure to schedule uninterrupted time to complete the entire assessment)

- Certification remains a requirement to receive renewals. Please be sure that your annual certification is complete by 12/31/2022.

If you've already completed your 2023 certification, please disregard this email.

2023 AEP Enrollment materials will be available through your FMO the last week of September.

### **QUESTIONS?**

Please call or email Partner Experience at Alignment Health Plan

**888-793-5700**; Open from 8am-5pm PST

[PartnerExperience@ahcusa.com](mailto:PartnerExperience@ahcusa.com)



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