

Greetings,

Thank you for your interest in becoming certified and appointed to sell our 2022-2023 Zing Health and Lasso Healthcare products.

Our 2022-2023 Onboarding and Product Certification is now live!

To access, please visit: <https://miramar-agent.com/>

Applied General Agency (*Direct Pay Agents*)

Your exclusive Agency Registration Pin Code is: **2023Agency1778**

(To be Completed only by the Principal of your agency – See page 15 in the attached Agent User Guide)

Your exclusive company Registration PIN Code is: **2023ZingLasso1778**

(For all agents)

Applied General Agency LOA (*LOA Agents*)

Your exclusive Agency Registration Pin Code is: **2023Agency2414**

(To be Completed only by the Principal of your agency – See page 15 in the attached Agent User Guide)

Your exclusive company Registration PIN Code is: **2023ZingLasso2414**

(For all agents)

Instructions on how to navigate through the onboarding process and product certification are attached to this email.

Key items to complete the onboarding and certification process:

- National Producer Number
- Social Security Number
- Bank account and routing information
- 2023 AHIP or NAHU Certificate (pdf format)
- Tax ID Number (if applicable)

Notes:

- Agents/Brokers who do not have a 2023 AHIP Certificate are still allowed to complete the onboarding and certification process. The agent/broker will be credentialed through the Convey Medicare Core Training, Fraud, Waste and Abuse (FWA), and Compliance course (valued at \$99), which is equivalent to AHIP certification. The certificate received through the Convey Medicare Core Training will only be honored by Zing Health and Lasso Healthcare. Payment is required at the time of training and it is the sole responsibility of the agent/broker.

Reminder:

- Compatibility web browsers for Miramar:Agent:
 - Internet Explorer 11 (IE11)
 - Edge
 - Chrome
 - Firefox
- Miramar: Agent is **not** compatible on tablets, iPads or phones
- Connection to any VPN will cause the Miramar: Agent platform not to load or cause you to experience interference which could delay the completion of the certification.
- Make sure you all pop-up blockers prior to starting the program. Modules are launched in a new tab, if your browser is not set to allow pop-up blockers you will not be able to proceed.
- Returning Users please remember to update your profile.

If you have any questions regarding the onboarding and certification process, please contact one of our Broker Support Units:

contracting@myzinghealth.com

contracting@lassohealthcare.com

Additional Support:

At this time, Zing Health and Lasso Healthcare do not have a broker portal. We do however have a Broker section listed on the websites where you can access several resources. The links are listed below.

Zing Health

Zing Health Broker Page:

<https://www.myzinghealth.com/broker>

Enrollment Portal:

<https://www.myzinghealth.com/broker/?tab=enroll-a-client>

Broker Quick Reference Center:

<https://www.myzinghealth.com/broker/?tab=enroll-a-client&quick-resource>

Lasso Healthcare

Lasso Healthcare Agent Page:

<https://lassohealthcare.com/2022/agents>

Lasso Healthcare Enrollments:

<https://lassohealthcare.com/2022/enroll>

Commission Portal

Commission Portal:

<https://zing.evolvenxt.com/>