Accessing Alternate Writing IDs in Jarvis

Medicare:

Once signed in, Agents can access their full BOB in Jarvis under Application Status. They will look for the tab called "My IDs". From there, they can select apps written by active or inactive WIDs for Medicare products.

If they are also contracted for ACA, they can toggle back and forth between WIDs at the top of Jarvis by clicking **Switch to Exchange WID**.

ACA:

If an agent is also contracted for Medicare, Jarvis will log them in on the Medicare side. To access ACA, they will click **Switch to Exchange WID** at the top of Jarvis. To return to Medicare, they will click **Return to Previous WID.**