



Welcome to the Blue Cross Medicare Options MAPD/PDP Certification Process! As you know, both new and current producers must complete the certification curriculum each year to become certified to sell our MAPD and/or PDP plans.

The 2023 certification curriculum will once again be housed on the AHIP/CMP platform. If you use the certification link below to access/complete their assigned tasks, you'll receive the discounted rate of \$50 off the normal \$175 AHIP fee and pay \$125.

Please ensure that you complete all 2023 Blue Cross Medicare Options MAPD/PDP certification requirements by **October 1, 2022**, prior to marketing and/or selling any 2023 MAPD/PDP plans. Marketing can begin on **October 1, 2022**, and selling can begin on **October 15, 2022**.

Click here [HCSC/CMP Link](#) to access the certification tasks listed below.

Login Information

For Current Users:

Username: National Producer Number (NPN) excluding the leading zeros
Password: Previously created password
Employee ID: National Producer Number (NPN) excluding the leading zeros

New Users:

Click on "Create an Account," and enter your National Producer Number (NPN) excluding the leading zeros in the **Employee ID field**. Also, enter your National Producer Number (NPN) excluding the leading zeros in the **Username field**. Complete the profile questions to receive your automated curriculum assignment.

This year's curriculum is in two parts, as follows:

Part 1: AHIP Curriculum (2023 AHIP Medicare Training Task)

- Overview of Medicare Program Basics
- Medicare Health Plans
- Medicare Part D
- Marketing Medicare Advantage and D Plans
- Enrollment Guidance of Medicare Advantage and Part D Plans
- Non-Discrimination Training
- Medicare Fraud Waste and Abuse
- General Compliance Training
- Final Exam

Part 2: HCSC/CMP Curriculum

- Sales Agent Requirements course
- MAPD/PDP Product course/exam
- Producer or Agency Certification form
- Producer or Agency Amendment (does not apply to sub-producers)

Note:

- Both sections must be completed by all *individual producers* and *sub producers including agency principals*.
- All courses must be completed to be deemed certified to sell 2023 MAPD/PDP plans.
- Sub producers are only deemed certified once their agency principal has completed his/her individual and agency certification tasks.
- Agency principals will receive an email notification to access the agency tasks upon completing their individual assignments.

You may find the Certification FAQs helpful. You can access them at:

https://www.bcbsilcommunications.com/producer/certification_training/faq.html

Otherwise, if you have any other questions, please call the ITG Helpdesk at 888-706-0583 for technical assistance and the Producer Service Center at 855-782-4272 for certification/commission questions, Monday through Friday, 8:00 a.m. – 5:00 p.m. (CT and MT) or email the Certification mailbox at bcmrxcertification@bcbsil.com.

We look forward to working with you during the 2023 Annual Enrollment Period.



BlueCross. BlueShield.
Illinois • Montana • New Mexico
Oklahoma • Texas

Special Enrollment Period (SEP) Training Requirements for Producers

Writing producers selling off-exchange ACA policies in the individual market due to SEP-eligible qualifying events must complete our annual SEP training and affirm completion.

[Download and review the training](#) today. We're accepting affirmations now. SEP business rules are on page 49 and the training affirmation steps are on page 50.

Note that SEP training affirmations made in Blue Access for ProducersSM are recorded by National Producer Number (NPN). If you are a multi-state producer, you only need to affirm once. You don't have to log in to each state's Blue Access for Producers site and affirm multiple times. Once will do!