



GET STARTED

- Active Accident & Health, Life License
- Maintain Errors and Omissions (E&O) coverage
- Complete and Submit AHIP Certification
- Review the Agent Oversight Program

Completion of the Product Certification and the above requirements is required annually to be eligible for commissions and to sell L.A. Care products.

Step 1: AHIP – Complete Medicare Marketing and Fraud, Waste, and Abuse required curriculum. Once completed: upload to the Agent Portal, transmit, or email AHIP Certification.

Step 2: CERTIFICATION – All currently certified Agents, re-certifying for 2024, shall receive an automatic email with the exam link and verification key.

Please review the Agent Oversight Program, review Product training, and complete the exam. (Minimum Score 85%)

Step 3: BENEFIT ROLLOUT – Attend one of our in-depth trainings for an understanding of value, benefits, and the member journey. Contact L.A. Care’s Agent Support or Territory Team for calendar and details.

Upcoming Changes for 2024

- Certification Enhancements - Real-time exam scoring and results.
- Commissions Access and Downloadable Report (Coming Soon!)

Questions?

Contact your Agent Support Team **855.248.7778** or email at agentsupport@lacare.org, available Monday - Friday 8:30 a.m.-5:00 p.m. (extended hours during AEP).

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