



Medicare product training now available

It's that time of year again. Product training for the **Covenant Health Advantage** and **BSW SeniorCare Advantage** is now available. Be on the lookout for an email from Baylor Scott & White Health Plan with a link to the course and your specific login details.

Completion requirements for Medicare Product Training:

- Access **product training** using your NPN.
- A passing score is 85% or greater.
- Agents have three attempts before access is locked.
- Training will time out after several minutes of inactivity.
- Allow 24 business hours for system updates.

To be considered Ready To Sell (RTS), agents must also:

- Complete the 2025 America's Health Insurance Plan (AHIP) certification
- Maintain active license and appointment

For additional questions or support, contact Agent Support at HPAgentSupport@BSWHealth.org or 866.781.7008, option 1.